



European Association for Gestalt Therapy
Established 1985

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Wanted...Two Complaints Committee Members!

We are extending the Complaints committee with two more members to be elected during the Annual General Meeting which will be held in Budapest the 6th of October. The assignment concerns a voluntary job.

The Complaints Committee consist of five members, the Chair and four complaints officers. The Committee is responsible for the coordination and handling of complaints and other comments related to the EAGT ethical code and complaints and appeals procedure.

Profile:

- s/he handles complaints (settling, collecting, recording and reporting);
- s/he translates the complaints and appeals policy into procedures and requirements;
- s/he notices bottlenecks with respect to the complaint process;
- s/he obtained experience through training and/or experience;
- s/he has knowledge in the field of complaints reception, complaints mediation and complaints handling;
- s/he is precise and accurate;
- s/he has good verbal and written communication skills;
- s/he has empathy and diplomatic action to bridge opposing interests;
- s/he has an upright personality;
- s/he is an ordinary member of EAGT.

Tasks and competences of EAGT committee members:

- It is expected that committee members stay at least for a period of 3 years, to give to the committee continuity, but with a maximum 9 years;
- It is expected that committee members are active participants of the 'Think Tank' function of the committee s/he is seated in;
- Informs him/herself by reading all EAGT information there is and especially our training standards paper;
- Is actively involved in collaboratively mapping out policy and executing the training standards paper;
- Is informed of developments in the field of Gestalt therapy and/or GPO (Gestalt Practitioner in Organizations) at national level as well to content as to politics;
- Is the 'face' of EAGT;
- Promotes EAGT to gestalt therapists and inspires them to become a member of EAGT;

We offer you:

- A dynamic environment ;
- A possibility to enlarge your network;

Information:

Detailed information can be found in our ethical code which can be downloaded from our website through this link:

<http://www.eagt.org/joomla/index.php/2016-02-25-22-21-51/downloads> If you are interested you can send your motivation and CV together with 2 recommendations of 2 EAGT ordinary members – before August 30th – to info@eagt.org